SBS Transit
a comfortdelgro company

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SECURITY POLICY

SBS Transit is committed to providing safe and secure Bus and Rail services. We will provide adequate resources to maintain our premises and assets in a safe and secure environment for our commuters, employees and business partners.

Our Security objectives are:

- To comply with all statutory, Code of Practice and licensing requirements
- To present a strong deterrence against any would-be attack at our premises and assets
- To avoid loss of lives, injury to persons and damage to our premises and assets
- To cultivate a sense of security awareness and vigilance in our staff, contractors and commuters
- To eliminate terror threats to our staff and the public by ensuring control measures are in place

To achieve and sustain our Security objectives, Heads of Department and their managers will be responsible to:

- Ensure compliance of security procedures
- Report all security related incidents, conduct investigations and implement corrective actions where necessary
- Inculcate a sense of security awareness and vigilance

In addition, the Head of Security Department will be responsible to:

- Ensure our Security Management Framework remains robust and relevant
- Review Security objectives and make improvements where necessary
- Take necessary actions to comply with all regulatory requirements
- Collaborate with security agencies and regulators to conduct investigations, regular security audits and vulnerability assessments of our premises and assets
- Ensure that security officers are trained and perform their duties professionally and effectively
- Learn and adapt from best security practices and apply relevant practices

Jeffrey Sim
Group Chief Executive Officer, SBS Transit
1 January 2026